

**Administration of
Dadra and Nagar Haveli and
Daman and Diu
Department of GST/ Value Added Tax
1st Floor, Udhog Bhavan, 66 KVA Road,
Silvassa- 396 230.**

F.No. DC(VAT)/EODB/2015/404

Date: 5/02/2020

ORDER

The VAT and UTGST department Dadra and Nagar Haveli has setup Service Center at the O/o. The Deputy Commissioner (VAT & GST), 1st Floor, Udhog Bhavan, 66KVA Road, Amli to assist taxpayers in the following services;

1. Guide / help to taxpayers to filing monthly / quarterly returns if they have any issues in the same. Help in resolving basic issues e.g. login issues, credential issues, OTP issues etc.
2. Attend the calls receiving from Tax payers related to GST issues facing on GST common web portal.
3. Educate the taxpayers to raise issues / queries from self-service Help Desk Portal by choosing proper issue category with issue description and supporting document in attachment.
4. Escalate the issues to the Infosys Resident Engineer which are not getting resolved by them.
5. Provide help to taxpayers for online filing of various application i.e. Refund, Amendment, Cancellation, and Application for revocation, Filing clarification of queries raised by tax official etc.


04/02/2020

(Dr. Apurva Sharma)
Deputy Commissioner (UTGST)
Dadra and Nagar Haveli
Silvassa.

To,
All Taxpayer of UT of Dadra and Nagar Haveli and Daman and Diu.

Copy to,
PA to Commissioner (VAT and UTGST) for kind information please.